



# Welcome Thinkwell Group to ONE Burbank Fiber Services!



**ONEBurbank** is a suite of BWP fiber optic services offered to Burbank businesses looking for exceptionally fast and reliable bandwidth. **ONEBurbank** rolled out in December 2010 and customers continue to sign up for the popular service.

*Founded in 2001, Thinkwell Group is a full-service experiential design and development firm based in Burbank, CA. Thinkwell develops and produces attractions, master plans, brand experiences, exhibits, live shows, environments, multimedia and digital integration for clients around the world.*

*Kris Springer, Thinkwell's Senior Technology Manager, shares his experience with BWP's ONE Burbank fiber service:*

We originally contacted Burbank Water and Power for city code regulations on running dark fiber between our two buildings. This dark fiber would provide us offsite replication and a larger workspace. Little did we know that not only would they be able to provide dark fiber service, but BWP could provide internet service as well through their ONE Burbank program.

After talking with the representative about our needs, we were provided with a superior fiber service that topped our previous fiber setup and also provided the bandwidth we needed to move forward. The 50 mbps speeds offered were much better than our current

10 mbps setup. The price point offered by BWP also outdid our current provider hands down.

BWP's service has exceeded all expectations. The increased bandwidth has allowed us to provide better service to our clients, many of whom are international. The ability to upload large media files while still having enough bandwidth for our entire company has greatly improved our workflow and productivity. Gone are the days of waiting for files to slowly upload to an FTP server; uploading and downloading large files is fast and stress-free now. This service also made our move away from Microsoft Exchange and on-site document storage and into the Google Apps Cloud for our mail and document service possible. Without the speed and affordability offered by Burbank Water and Power we would have never been able to move forward with this transition.



*Kris Springer  
Senior Technology Manager*

We welcome Thinkwell Group as another satisfied **ONE Burbank** customer! Visit their website at **thinkwellgroup.com** for more information.