

Another ONEBurbank Success Story



ONEBurbank is a suite of BWP fiber optic services offered to Burbank businesses looking for exceptionally fast and reliable bandwidth. Visit **ONEBurbank** at **ONEBurbank.com**

MIS Sciences Corporation is a full-service information technology provider to a wide range of businesses. From start-ups to Fortune 500 companies and agencies like the Department of Homeland Security, MIS Sciences specializes in professional services, application development, managed hosting, disaster recover, and messaging services.

Jeff Willis, Chief Operating Officer for MIS Sciences Corporation, shares his experience with BWP's ONEBurbank fiber service:

It's essential for MIS Sciences to have reliable high-speed internet service to support both our in-house office staff and to give us sufficient capacity to connect and remotely administer the servers within our data centers. Our former service provider was not delivering either the bandwidth capacity we needed or the level of customer service we expected. Rick De La Torre, our Senior Network Engineer, researched alternatives and found Burbank Water and Power's **ONEBurbank** fiber offering. After price comparison and a review of the services available, we determined that **ONEBurbank** was the best solution for MIS Sciences.

BWP made our decision easy. They were quick to respond to our questions and demonstrated that **ONEBurbank** was the only viable answer for our needs. Not only did they set us up quickly, they overcame obstacles that other internet service providers told us were impossible. For example, BWP staff was able to think outside the box to figure out the best way to route service to our building. That made a big impression on our decision-making.

We are ecstatic about the service that **ONEBurbank** has delivered since Day One! The ability to use **ONEBurbank's** high-speed internet service is a significant consideration for keeping our business in Burbank.

BWP welcomes MIS Sciences as another satisfied ONEBurbank customer! Visit their website at MIS-Sciences.com for more information.



Above: Jeff Willis, Chief Operating Officer (standing, second from left), and Lauren Ross, President and CEO (seated), gather with MIS Sciences staff at their Burbank headquarters.