



WATER EFFICIENCY MEASURES Certification of Compliance Frequently Asked Questions

Q: How can I tell if my toilet is 1.6 GPF?

- A. Often this is marked on the toilet, so check the top or inside of the toilet for a marked location with the Gallons Per Flush (GPF). If none is found, you can have a certified plumber check for you.
- B. If the toilet was purchased after 1994, the toilet is 1.6 GPF.

Q: Are there any rebates offered for a 1.6 GPF toilet?

- A. No, but there is a rebate for a 1.28 GPF toilet (subject to funding availability). You can go to MWDSaveABuck.com and make a reservation prior to PURCHASING a toilet.

Q: Can a bag or a brick be placed inside of the tank to make it use less water?

- A. No, you must replace the toilets with a 1.6 GPF or lower.

Q: Can I request an audit from BWP before I send in the letter to make sure I have everything correct?

- A. While BWP does not provide audits strictly for the purposes of the Certificate of Compliance, we do offer an energy and water efficiency program called Business Bucks. Business Bucks was developed with small to mid-sized Burbank businesses in mind. This program provides a free on-site audit for eligible facilities and up to \$2,000 in energy and water-saving retrofits. To find out more about Business Bucks, go to <http://www.burbankwaterandpower.com/incentives-for-businesses/bwps-business-bucks-program>.

Q: Can I send in the Certificate of Compliance form before I install all the toilets?

- A. No, you must complete any needed measures before you send in the Certificate of Compliance form.

Q: If the property is managed by an Homeowner's Association (HOA), what is the HOA responsible for to be in compliance?

- A. The HOA only needs to have the common areas in compliance.
- B. If the HOA manages a property that has no common areas, the HOA must submit a certification of compliance form indicating that there no common areas.
- C. All non-common areas of the HOA are considered single-family residents and are not subject to this requirement.

Q: The aerators BWP provided do not fit on my sink.

- A. BWP provides universal aerators. If your faucet is custom, you will need to make your own arrangements to obtain aerators.

Q: What can I do with the toilets that are removed? Can they be recycled?

- A. Burbank's Recycling Center is not currently taking any toilets for recycling.
- B. Toilets being removed from multi-family and commercial dwellings are considered construction waste and free bulky item pick up is not available. Construction waste removal is available from Public Works for a fee by calling (818) 238-3800.
- C. If you have a contractor perform the work, please make sure proper disposal is part of the contractors' service.

Q: What qualifies as a Multi-family residence?

- A. Any property that has more than one unit sharing a water meter is considered Multi-family. If the housing units are rentals, those units are subject to this requirement.

Q: What if I have a guest house that I am not renting out?

- A. If you have a back house that is legal in Burbank to rent out, even if it is not currently occupied, BWP considers this location a multi-family residence that is subject to the terms of this requirement.

Q: What if I own a hair salon, what applies to my business?

- A. The hair salon shampoo sinks are exempt from the BWP Certification Compliance form. All other locations in the salon need to be in compliance (Example: bathrooms, kitchens).

Q: What if I own a dog groomer business, what applies to my business?

- A. The dog washing sinks are exempt from this compliance form. All other locations in the dog groomer business need to be in compliance (Example: bathrooms, kitchens).

Q: What if I own or manage a restaurant business, what applies to my business?

- A. Restaurant kitchen sinks where food is prepared are exempt from this compliance form. All other locations in the restaurant need to be in compliance (Example: bathrooms).