



City of Burbank

Municipal Services Bill

Burbank Water and Power

164 W. Magnolia Blvd., Burbank, CA 91502



Customer Name ①	Account Number ②	Service Address ③	Billing Date ④	Due Date ⑤	Amount Due ⑥
BWP CUSTOMER	999 9999 9999A	123 ANY STREET	06/21/01	07/06/01	\$.00

Account Summary

<p>NEW FORMAT! MORE INFORMATION!</p> <p>PLEASE SEE OTHER SIDE OF THIS SAMPLE BILL FOR AN EXPLANATION OF EACH NUMBERED ITEM.</p>	⑦ PREVIOUS BALANCE	.00	
	ADDITIONAL CHARGES/CREDITS	.00	
	PAYMENTS RECEIVED	.00	
	PAST DUE BALANCE		\$.00
	TOTAL CURRENT CHARGES DUE 07/06/01		\$.00
TOTAL AMOUNT DUE			\$.00

Billing Detail

WATER SERVICE CHARGES

⑧ METER NO. : 111111	⑨ RATE CLASS :					
⑩ PRESENT READ	0	⑭ QTY CHARGE -HCF	0 @ 0.0000	\$.00	
⑪ PREVIOUS READ	0	⑮ DEMAND CHARGE -HCF	0 @ 0.0000	\$.00	
⑫ USAGE -HCF	0	⑯ ECAC -HCF	0 @ 0.0000	\$.00	
⑬ LAST YR USAGE -HCF	0	⑰ SERVICE CHARGE		\$.00	
					⑱ WATER SUBTOTAL	\$.00

ELECTRIC SERVICE CHARGES

⑧ METER NO. : 111111	⑨ RATE CLASS :							
⑩ PRESENT READ	0	⑳ DEMAND READ	0.000	⑭ QTY CHARGE -KWH	0 @ 0.0000	\$.00	
⑪ PREVIOUS READ	0	㉑ DEMAND CONSTANT	0	⑮ DEMAND CHARGE -KWH	0 @ 0.0000	\$.00	
⑫ READ DIFF.	0	㉒ METERED DMD -KWH	0	⑯ ECAC -KWH	0 @ 0.0000	\$.00	
⑬ MULTIPLIER	0	㉓ BILLED DMD -KWH	0	⑰ SERVICE CHARGE		\$.00	
⑭ USAGE -KWH/KVRH	0	㉔ POWER FACTOR %	0.000	⑰ PF FACTOR		\$.00	
⑮ LAST YR USAGE -KWH	0						⑳ ELECTRICAL SUBTOTAL	\$.00

PUBLIC WORKS CHARGES

⑳ REFUSE, RECYCLING, GREENWASTE, AND COLLECTION	(818) 238 - 3800	\$.00	
㉑ SEWER SERVICE	(818) 238 - 3932	\$.00	
㉒ STREET SWEEPING	(818) 238 - 3800	\$.00	
㉓ PUBLIC WORKS SERVICE CHARGES				\$.00
OTHER FEES AND CHARGES				
㉔ STATE ENERGY SURCHARGE	(916) 323 - 9347	\$.00	
㉕ UTILITY USERS TAX	(818) 238 - 3700	\$.00	

⑳ OTHER FEES AND CHARGES \$.00

㉖ BILLING PERIOD: 00/00/00 TO 00/00/00 ㉗ NO. DAYS: 0 ㉘ TOTAL CURRENT CHARGES \$.00

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT. DO NOT SEND CASH. MAKE CHECKS PAYABLE TO: BURBANK WATER AND POWER

ADDRESS CHANGE? CALL (818) 238 - 3700

Burbank Water and Power

P.O. Box 631, Burbank, CA 91503-0631



BWP CUSTOMER
123 ANY ST
BURBANK CA 91501

⑤ Due Date	⑥ Amount Due	③⑨ Amount Paid
07/06/01	\$.00	
② Account Number	③ Service Address	
999 9999 999A	123 ANY ST	

000000000000 0000 000000000 0

Explanation of Your New Municipal Services Bill

Simply find the circled numbers on the front of this sample bill and match them up to the numbers below. You'll find the item name and a brief explanation of what that item means on your bill. For more detailed information see our Rules & Regulations for Electric Service, Section 3. These may be viewed on our website www.BurbankWaterAndPower.com or call us at 818-238-3700.

1. **Customer Name** – Name of customer who opened the account.
2. **Account Number** – Identification number for customer account management.
3. **Service Address** – Address where municipal service is located.
4. **Billing Date** – Date bill was issued.
5. **Due Date** – Date payment is due at BWP to avoid collection action.
6. **Amount Due** – Total charges due for current billing period and any balance carried forward.
7. **Account Summary** – Summary of account activity. May Include: Previous Balance; Additional Charges/Credits; Payment Received; Past Due Balance; Total Current Charges; and Total Amount Due.
8. **Meter** – Meter number on your water or electric meter.
9. **Rate Schedule** – Indicates the type of meter and the appropriate rate schedule for that service.
10. **Reads: Present** – Meter read on meter at the end of billing period.
11. **Reads: Previous** – Meter read on meter at the beginning of the billing period.
12. **Usage (hcf)** - Units of water consumed during billing period.
13. **Usage: Last Year** – Last year's consumption data, for comparison purposes.
14. **Quantity Charge** – Charge per unit of water (hcf) or energy (kWh) consumed.
15. **Demand Charge (hcf)** – Designed to encourage water conservation during the summer months, the annual water demand equals the highest monthly water consumption from either July, August, September, or October. Demand is reestablished each year.
16. **Water Cost Adjustment Charge (WCAC)/Energy Cost Adjustment Charge (ECAC)** – Per unit charge reflecting the costs of fuel, energy, and purchased water.
17. **Service Charge** – Flat fee for customer account management activities.
18. **Water Subtotal** – Current amount due for water portion of the bill, includes: water quantity charge, demand charge, WCAC, and service charge.
19. **Read Difference** – Present month's meter reading minus previous month's meter reading.
20. **Multiplier** – An amount used to multiply the difference between the present and previous meter reads to derive actual usage.
21. **Usage (kWh/kVARh)** – Real or reactive energy consumed during the billing period.
22. **Demand Read** – Meter reading which indicates peak kW demand. Reset to zero after each month's meter reading.
23. **Demand Constant** – A multiplier applied to demand read to derive metered demand.
24. **Metered Demand** – The highest average electric load during the billing period, measured in kW.
25. **Billed Demand (kW)** – Designed to encourage energy conservation, the demand equals the measured demand or no less than 70% of the highest demand from either July, August, September or October. Demand is reestablished each year.
26. **Power Factor** - For industrial meters only. Reflects the ratio of real power (kW) to apparent power kVA).
27. **Demand Charge (kWh)** – Charge for billed demand during the billing period.
28. **Electric Subtotal** – Current amount due for electric portion of the bill, includes: energy quantity charge, demand charge, ECAC, and service charge.
29. **Refuse, Recycling, Greenwaste, and Collection** – Flat fee for weekly refuse and related services.
30. **Sewer Service** – Flat fee for maintenance of City's sewer system.
31. **Street Sweeping** – Flat fee for weekly street sweeping services.
32. **Public Works Service Charges** – Total of all current Public Works Department charges.
33. **State Energy Surcharge** – State mandated charge calculated on a percentage of energy use.
34. **Utility Users Tax** – A City charge calculated on a percentage of energy use to support general government services.
35. **Other Fees and Charges** – Total of all current miscellaneous fees and charges.
36. **Billing Period** – First and last dates of current billing period.
37. **No. Days** – Number of days in current billing period.
38. **Total Current Charges** – Total of all current charges, includes: Water Service, Electric Service, Public Works Service, and Other Fees and Charges.
39. **Amount Paid** – Indicate amount paid, if different then amount due.